

United India Insurance Company Limited

Corporate Identity Number: U93090TN1938GOI000108

Registered Office: 24 Whites Road, Chennai – 600014

IRDAI REG NO.545



Public Notice

Date: March 3, 2023

Withdrawal of Arogya Raksha with effect from March 6, 2023

Based on the experience of our Bancassurance Tie-up product with Indian Bank – *Arogya Raksha*, over the years, the product is unsustainable and unviable and as such cannot be continued. Hence it has been decided to withdraw the same with effect from March 6, 2023.

For a customer, if renewal falls under the 90 days' notice period *i.e.*, before June 5, 2023, the policy can be renewed with existing terms, conditions, and premium rate till its expiry. However, this product will cease to exist and will not be available for renewal with effect from June 5, 2023.

We understand that health insurance is a critical aspect of financial planning and protection, and we want to help our customers find the right solution for their needs. We will be contacting our existing customers on their available communication channels for available alternatives for them. As an insured, the customer has the options to:

1. Contact the bank for Portability to a health insurance product provided by another insurer in tie-up with the bank.
2. Migration to our Retail Health Insurance products.

In case the customer chooses to exercise option 2 above, the migration will be subject to underwriting as per the Terms and Conditions of the chosen product. We recommend that the customer may speak with his/her insurance advisor/broker/Bank to discuss the options for securing alternative coverage.

The policies which are in force will continue to be serviced until expiry. We will honour any claims made during the policy period in accordance with the terms and conditions of the policy.

We are committed to providing our customers with exceptional service during this transition. For any questions or concerns, please do not hesitate to contact us at our office [nearest](#) to you.

Assuring our best services always, at **U**nited **I**ndia, it is always **U** before **I**.

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